

COUNTRY PARK PRACTICE

PPG NEWSLETTER

JANUARY 2023



**Armed Forces veteran
friendly accredited
GP practice**



STAFF NEWS

Welcome to the new members of staff and changes for others who have taken on a different role or extra training. Renier van Zyl is now the new Business Manager and will work at the Practice one day a week, co-ordinating with other Practices. Harshan Francis is the IT Lead and Sonia Cooper is now the Operations Manager.

As a training practice we support staff to achieve their full potential and support them in any way we can. Our Practice Nurse, Amy-Jane Cooper is now a qualified Advanced Nurse Practitioner (ANP) and is, also, an Independent Prescriber. Hannah Poole, our receptionist, is now training to be a Healthcare Assistant (HCA). Leanne Iley, our HCA, is now on a 2 year course to become a Nursing Associate and we have Elizabeth Olaleye, who has joined us as an apprentice, working toward the same goal.

SURGERY NEWS

The Royal College of General Practitioners has awarded Country Park Practice a Certificate of Accreditation for meeting the standards required to become an Armed Forces Veteran-Friendly GP Practice & supporting the health commitments of the Armed Forces Covenant. A poster with the information is displayed in the waiting area.

Country Park Practice is part of a 'Safe Practices' group. This group of Practices will provide advice and services to persons needing help, regardless of residential or immigration status.



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community pop-in

Every Tuesday 10am - 12pm
Woodside Baptist Church, 27 Spring Lane



Meet new people



Unlimited tea, cakes
and coffee for just £3



Coach trips, quizzes, musical entertainment + gentle
exercise

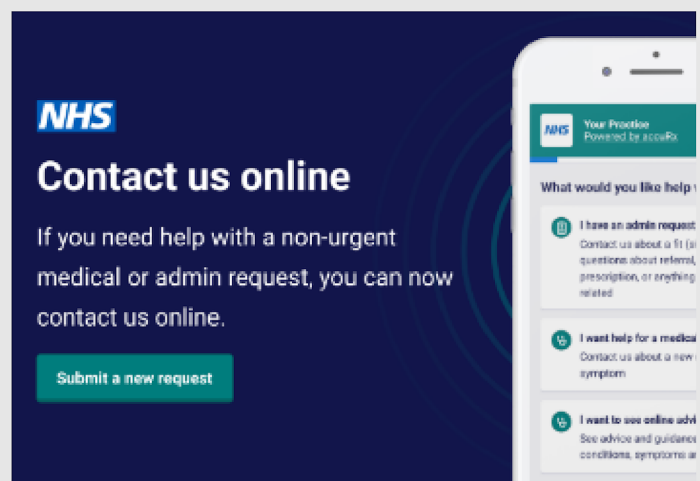


NEWS FROM THE POP-IN

The extremely popular Pop-In, which had to close during 2020 is now open again and has had a change of venue. It is now based at Woodside Baptist Church, 27 Spring Lane, London, SE25 4SP. It is easily reached by public transport (130/312 bus or a few minutes walk from Woodside Tram Stop). Refreshments and good company are available on Tuesday Mornings 10am-12pm.

COUNTRY PARK PRACTICE WEBSITE - A NEW ONLINE APPOINTMENT SYSTEM

To contact Country Park Practice online patients need to go to the practice website and click on **contact us online** (a link directly to this is available by text from the practice). Once the online form has been completed and submitted, they will be reviewed within 72 working hours and patients will be contacted by a clinician in due course. Please be aware this service is for non-urgent appointments.



Practices in the area are working together to share appointment so that an appointment can be taken at an alternative practice. By making use of the website, more telephone appointments are made available for patients unable to access online features; where there are usually 5 or 6 Doctors on duty who do 22 appointments each.

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COUNTRY PARK COMMUNITY FAYRE



In October 2022 Country Park Practice were able to bring back their Community Fayre, which runs in conjunction with the annual Saturday Flu Clinic. This year's Community Fayre was very successful. During the 3 hour period many patients were seen; some pre-booked and others chose to walk in at their own convenience. Local Community services and areas of interest provided useful information on the services and advice that they offer. All services were willing to visit again, which is fantastic news for us! Many thanks to Age UK, St Christopher's Hospice, Croydon Voluntary Action, Fishers Pharmacy, Croydon Vision, The Alzheimer's Society and Friends of South Norwood Park. Thanks to Anna and Leah for providing refreshments in aid of Save the Turtles.

