

Country Park Practice PPG Meeting 30th January 2018

	Agenda	Action
1	Present: Dr Clery, Jane Passfield, Sonia Cooper, Shila Kotecha, Brenda Maynard, Harjivan Parmar, Terry Pike, Apologies: , Audrey Bobb, Sedley Wilson,	
2	Minutes of Last Meeting: read through	Approved
3	Matters arising: Building Update – See practice News	
4	Patient survey: This was read through & staff pleased with the results & identified areas to focus on.	Next Patient Survey to be given out at Community Fayre
5	Practice News: Enmore Practice Update: The merge will take place at the end of April when Enmore Road Practice will be on CPP's computer system Building Update: NHSProperty Services has been in communication, they provided heaters for rooms where the boiler broke, but no further action has been received from them regarding an action plan for the re-decoration of rooms. . Neither the dampness nor the patches of mould which decorate some consulting room walls have been dealt with. There are still 3 rooms out of action; this has a huge impact on the running of the Practice. Staff Updates: Dr Halliday finished her time in post at CPP. Dr Brocket starts February 18 and is here until beg of August. The Practice has a new Health Care Assistant Maxine. The practice is in the middle of a recruitment drive & still trying to recruit a Nurse and reception staff	
6	Newsletter: The newsletter is available at the Practice & online.	
7	What does the PPG Group want to do for 2018: The next Community Fayre will be on Saturday 6 th October 2018.	date for Fayre planning to be arranged
8	A.O.B. Apologies to Sonia for missing her name from the attendance at November meeting. The Practice is always in attendance & supportive. Lateness for appointments: The policy for late attendance for appointments has been changed. After 10 minutes patients will be asked to rebook their appointment. Woodside/Shirley Pop-in: This Pop-in has been created as a group ' Aiming To Improve Your Health and Well-Being '. Its open on Tuesdays from 10 to noon at the newly opened Ashburton Hall in Ashburton Park. It will provide a chance for visitors to relax, share information & enjoy a chat and refreshments in a social environment whilst learning about ways to improve health and well-being. The themes are February 6 th Age UK & St Christophers Hospice. February 13 th Healthy Lifestyle & exercise inc Friends of South Norwood Country Park February 20 th Food & Nutrition February 27 th Safety: Police, Fire Brigade, Age UK.	The Practice has given out posters to display locally PPG to take flyers. PPG to offer support.
9	Next Meeting: Wednesday 11 th April 1pm Future Meetings Wednesday 4 th July, Wednesday 12 th September, Wednesday 14 th November	Days changed to Wednesdays.

