

Country Park Practice PPG Meeting 10th April 2019

| | Agenda | Action |
|----|---|--|
| 1 | Present: Jane Passfield, Sonia Cooper, Shila Kotecha, Brenda Maynard, Harjivan Parmar, Janet Patrick Apologies: Dr Ruth Clery, Jan Harris | |
| 2 | Minutes of Last Meeting: read through | Approved |
| 3 | Matters arising: as Practice news | |
| 4 | <p>Practice News:</p> <p>Building Update: Improvement to the building are ongoing. Scaffolding is up to do the roof repairs; garden is being cleared – bark chippings to be put down; silver birch trees moved – solving root problems; tree cut down from front & outside cabling has been completed.</p> <p>Staff Updates: All reception & Admin posts are filled. Charles, the new Nurse Practitioner will taking on-day appointments. Dr Thomas will be leaving to go to Cyprus</p> <p>EMIS: Due to go live on June 18th but there is still inside cabling to be done. At present this is the final date for EMIS to be acceptable. Patients on repeat prescriptions which will be needed on 18th June will need to put in a request before 3rd June. The service will be set up online by July. All correspondence during this time will be looked at for action.</p> <p>CQC: The Practice is shortly due for its CQC – the annual regulatory review. Practice manager will take a 3 hour phone call on 30th April.</p> | PPG to be available if needed |
| 5 | My GP app: This is available to download. Connect your Care is a service being piloted in SW London. It connects all services that patients visit on NHS, this will show a complete care picture for a Patient. Patients have a choice to opt out. | |
| 6 | Newsletter: This will be put together in April for May. | PPG to meet at Pop-in April 22 nd . 10am. |
| 7 | Woodside & Shirley Pop-in: Diary of activities available | |
| 8 | Daffodil Update: Country Park Practice is adopting this scheme which gives information on planning & support for end of life care. Information will be displayed in the Practice. | |
| 9 | Community Fayre: This takes place on Saturday 5 th October | PPG to support |
| 10 | A.O.B.: Reminder that phone calls for appointments cannot be made until after 8am. | |
| 11 | Date of next meeting: Wednesday 10 th July 2019 1pm. | |