

Country Park Practice PPG Meeting 6th February 2019

Present: Jane Passfield, Sonia Cooper, Jane Bashford, Shila Kotecha, Brenda Maynard, Harjivan Parmer.
Apologies: Dr Ruth Clery, Jan Harris, Janet Patrick.

| | Agenda | Action |
|--|---|----------------|
| | Minutes of last meeting: | read |
| | Matters arising: | |
| | <p>Practice News</p> <p>Building update: Working conditions for staff are much better. Everyone is back in the right room. New door signs with names are up to date. There is still much work to be done. The roof should be looked at in the next few weeks and work will be taking place on the side gardens which will improve the appearance of the entrance to the building. NHS Property Services seem to have programme in place in order to keep the Practice in a better state of repair.</p> <p>Staff Update: Interviews have taken place to fill the vacancies in secretarial and administration posts. Kerry has joined the secretaries and Amy-Jane is settled in her role as Practice Nurse.</p> <p>EMIS update: The computer systems were due to be changed on November 13th, but the cabling & configuration were found incorrect, only 10 compatible. A new date was given for immediately after Easter which is most inconvenient for the Practice but also not within the work schedule for the engineers. It now could be sometime later. Possibly June/ July.</p> | |
| | Patient Survey: The Patient survey is underway and will close on 22 nd February. Secretaries are giving these out to patients when they come for an appointment. There was an issue with the computers crashing during the start of the survey. | PPG to support |
| | Newsletter: January newsletter is out, next newsletter will be April/May | |
| | Woodside & Shirley GP Pop-in update: The 1 st Birthday celebrations were enjoyed by over 100 visitors for another morning of fun and friendship. | |
| | <p>Activities for 2019/2020</p> <p>The community Fayre will take place on Saturday 5th October. CPP will again take part in the Christmas Tree Festival at St Matthews Church. Patient Survey February 2019</p> | PPG support |
| | A.O.B. the mygp . app is available for downloading. Ring the surgery after 8 am in order to get through to a receptionist. | |
| | Date of next meeting : Wednesday April 10 th 2019 1pm | |
| | Further dates: 10/07/19 25/09/19 11/12/19 | |